

## **Our Commitment**

At Reinauer, we take seriously the responsibility to provide a safe and healthful workplace, while maintaining the highest level of quality and service for our clients. Throughout the coronavirus pandemic we have been utilizing our business continuity plan, putting in place the necessary processes and resources to continue performing our essential functions in this challenging environment, with minimal disruption. The company's Health, Safety, Quality and Environmental "HSQE" management system has provided the framework for an organized approach to pandemic response and decision making. Our proactive methodology and implementation of proven strategies has help limit downtime and provide continuous commercial service during the pandemic.

We are minimizing exposure and mitigating the risk by adapting our systems and procedures. A dedicated electronic information and resource board has been integrated into the company SMS. Just a few of the preventative measures in place include COVID-19 pre-assessments, pre-boarding screenings, ongoing health monitoring, elevated communication arrangements and a rigorous hygienic standard. Our shoreside operation has been able to maintain activities onsite throughout the entire pandemic through the implementation of these practices, comprehensive planning and staggered scheduling. Safety onboard our vessels is critical with all managing a meticulous set of procedures and implementing company pandemic protocols. Reinauer has been able to source and provide cleaning products, sanitizers, disinfecting foggers, personal protective equipment, and consumables throughout the pandemic ensuring our people have the resources they need. The fleet is outfitted with everything required to continue operating under these new conditions. We have implemented supply delivery services, altered vessel tours to reduce traveling for crewmembers and have put in place procedures that limit potential exposure risks for both our employees and the third parties they interact with.

The pandemic has altered the way we work, but it has not changed the way we do business. Reinauer endures, steadfast in our commitment to our employees, our important work and our valued partners.